INTRODUCTION AND OVERVIEW: **KEY ISSUES**

Case scenarios Patterns of ethics and risk management challenges Establish the treatment relationship Record-keeping practices The ethics of duty to warn/protect Local and national resources Awareness & diversity

ETHICS AND RISK MANAGEMENT

Insurance coverage: The essentials Importance of documentation: It really matters!

Tips to avoid and defend lawsuits and licensing board complaints: Practical advice

Key risk areas: What to look out for Importance of peer, ethics, and legal consultation

The role of supervision

ETHICS AND RISK-MANAGEMENT: THE BEHAVIORAL HEALTH **PERSPECTIVE**

Trends in malpractice claims and ethics complaints: Ethical mistakes, ethical decisions, misconduct

Ethical challenges and risks: Essential knowledge

Confidentiality, privacy, privileged communication

Informed consent

Boundary issues, dual relationships, and conflicts of interest

Digital, online, and remote services and relationships

High-risk treatment and services

Termination of services

Documentation

Impaired professionals

Ethics consultation and ethics

committees Handling difficult ethical

judgments and decisions:

Protecting clients and practitioners

Live Webinar Schedule (Times listed in Eastern)

11:50-1:00 Lunch Break

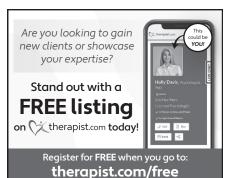
4:00 Program ends

8:00 Program begins

There will be two 15-min breaks (mid-morning & mid-afternoon). Actual lunch and break start times are at the discretion of the speaker A more detailed schedule is available upon request

Objectives

- 1. Evaluate ethical challenges and risks in behavioral health.
- 2. Utilize risk management tips to reduce licensing board complaints and lawsuits.
- 3. Analyze ethical dilemmas clinicians face surrounding use of technology to serve clients remotely, communicate with clients, and store information.
- 4. Apply an ethical decision-making framework to recognize, analyze, resolve or prevent ethical dilemmas in your clinical practice.
- 5. Employ state-of-the-art documentation guidelines and protocols.
- 6. Determine ethical standards of care as they pertain to clinical practice.



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Meet Your Speaker

Frederic G. Reamer, PhD, has been a professor in the graduate program of the School of Social Work, Rhode Island College, Providence, Rhode Island, for over 30 years. Dr. Reamer received his PhD from the University of Chicago and has served as a social worker in correctional and mental health settings. He chaired the national task force that wrote the National Association of Social Workers Code of Ethics and recently served on the task force that added technology standards to the code.

Dr. Reamer lectures both nationally and internationally on the subjects of professional ethics and professional malpractice and liability. In addition to ethics, his research and teaching have addressed a wide range of human service issues, including mental health, health care, criminal justice, and public welfare. He is the author of many books and other publications on professional ethics. Dr. Reamer has conducted extensive research on professional ethics and has been involved in several national research projects sponsored by The Hastings Center, Carnegie Corporation, Haas Foundation, and Center for Bioethics of the University of Pennsylvania.

Speaker Disclosure:

Financial: Frederic Reamer has an employment relationship with Rhode Island College. He receives royalties as a published author. Frederic Reamer receives a speaking honorarium and recording royalties from PESI, Inc. He has no relevant financial relationships with ineligible organizations.

Non-financial: Frederic Reamer is a member of the National Association of Social Workers.

To view the full bio, visit www.pesi.com/webcast/87517

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Recommended Reading:



Telemental Health

The Essential Guide to Providing Successful Online Therapy

Joni Gilbertson, MA, NCC, LCPC, LMHC,

BC-TMH, CTMH \$24.99 \$19.99* High Risk Clients

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High Risk Clients: Evidence-based Assessment & Clinical Tools to Recognize and Effectively Respond to Mental Health

Paul Brasler, MA, MSW, LCSW

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