

# Outline

## A Process-Oriented Approach to Managing Ethical Issues

- Early identification
- Engage clients and others in resolving ethical issues
- Manage ethical, moral, legal and personal obligations

## An Interest-Based Approach to Managing Ethical Issues

- Focus on interests rather than positions
- Enhance communication and trust
- Identify common ground and valid differences
- Generate options to maximize benefits and mitigate ethical risks
- Separate the person from the problem
- Apply objective criteria
- Obtain commitments

## Using Communication Technologies

- Rationale for using videoconferencing, email, smart phones, online social networking and other communication technologies
- Identify risks relating to confidentiality, documentation, client safety, maintaining appropriate boundaries and informed consent
- Manage ethical risks and promote the highest standards of practice

## Clinicians in Court

- Identify situations when clinicians may be called to testify or produce evidence
- Balance client, clinician and third party interests in confidentiality, privilege, due process, safety and informed consent
- Respond to client requests, informal attorney requests and subpoenas

## Live Seminar Schedule

- 7:30** Registration/Morning Coffee & Tea
- 8:00** Program begins
- 11:50-1:00** Lunch (*on your own*)
- 4:00** Program ends

There will be two 15-min breaks (mid-morning & mid-afternoon). Actual lunch and break start times are at the discretion of the speaker. A more detailed schedule is available upon request.

## Seminar on DVD or CD Package:

If you cannot attend this seminar, you can purchase a self-study package on the subject. You will receive a set of DVDs or CDs that include a digital copy of the seminar manual and post-test/evaluation. You and your colleagues can also receive CE hours for a nominal fee. To determine if homestudy credits are available for your profession go to [www.pesi.com](http://www.pesi.com) or call 800-844-8260. Check with your licensing board to verify acceptance of self-study credits for license renewal. Order today by using the order form on this brochure or by calling 800-844-8260.

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# Objectives

1. Use a strategic framework to recognize, articulate, analyze and resolve ethical problems and dilemmas that may arise in clinical practice.
2. Categorize and manage risk factors that may lead to boundary violations with clients.
3. Apply an interest-based approach to resolve ethical conflicts with clients and co-professionals.
4. Determine and manage the ethical risks of using communication technologies, including issues related to confidentiality, documentation, boundary crossings, client safety, client exploitation, cross-border services, professional competence and informed consent.
5. Engage clients in a full and frank discussion of ethical issues pertaining to confidentiality, privilege and subpoenas to court.
6. Respond effectively to attorneys who may request client records or participation of the clinician in court-related processes.

# ETHICS

## Current Issues and Practical Responses

Featuring, **Allan Barsky, JD, MSW, PhD**

**6.25**  
CE Hours  
of Ethics!

**SANTA ROSA, CA**  
Monday, October 21, 2019

**OAKLAND, CA**  
Tuesday, October 22, 2019

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# ETHICS

## Current Issues and Practical Responses

Tired of the same old information on ethics, errors, and omissions? This course is not a “refresher,” but rather a refreshingly new approach to identifying and managing ethical issues in practice. Resolving ethical issues is not just knowing your ethical and legal obligations, but also knowing how to deal with clients and colleagues when ethical conflicts arise. Learn an interest-based approach to building consensus with clients and colleagues, as well as managing ethical conflict in a creative win-win manner.

This workshop will provide you with opportunities to practice your new conflict management skills through the use of case examples and experiential learning. Case examples will involve situations related to current issues, including ethical risks of the use of communication technologies, boundary crossings and clients who are involved in court processes. Learn strategies to help you manage your ongoing practice in a manner that reduces ethical risks, as well as strategies for responding to challenges raised by clients, attorneys and professional colleagues.

## Speaker

**Allan Barsky, JD, MSW, PhD,** is the past chair of the National Ethics Committee of the National Association of Social Workers and professor with the Florida Atlantic University School of Social Work. Dr. Barsky’s clinical practice includes work in child welfare, intimate partner abuse, family mediation, addiction and forensic social work. Dr. Barsky was awarded “Creative Scholar of the Year” by Florida Atlantic University. His book credits include *Ethics and Values in Social Work* (Oxford University Press), *Clinicians in Court* (Guilford Press), *Conflict Resolution for the Helping Professions* (Brooks/Cole) and *Interprofessional Practice with Diverse Populations* (Greenwood). Dr. Barsky has spoken at many national and international conferences, including those of the Association of Family and Conciliation Courts, Association for Practical and Professional Ethics, National Association of Social Workers, International Federation of Social Workers, Family Mediation Canada, Council on Social Work Education, and Association for Conflict Resolution. He has presented workshops and classes in New York, Washington, Los Angeles, Dallas, Toronto, Jerusalem, London, Helsinki and Amsterdam.

**Speaker Disclosures:**  
Financial: Allan Barsky receives compensation as Professor from the Florida Atlantic University. He receives royalties as an author for Oxford University Press. Dr. Barsky receives a speaking honorarium from PESI, Inc.  
Non-financial: Allan Barsky has no relevant non-financial relationship to disclose.

**Target Audience:** Counselors • Social Workers • Psychologists • Case Managers • Addiction Counselors Therapists • Marriage & Family Therapists • Other Mental Health Professionals • Nurses

**Have a seminar idea? A manuscript to publish?** The nation’s top speakers and authors contact PESI first. If you are interested in becoming a speaker or have a new topic idea, please contact [Josh Lindblad at jllindblad@pesi.com](mailto:Josh.Lindblad@pesi.com) or call 715-855-5234.

**\*SAVE BY INCLUDING THESE PRODUCTS WITH SEMINAR REGISTRATION!**

### *Legal and Ethical Issues for Mental Health Clinicians: Best Practices for Avoiding Litigation, Complaints and Malpractice*


By Susan J. Lewis, Ph.D., J.D.

This go-to resources goes beyond the what and why, focusing on how to protect you and your clients in an increasingly litigious society. Presented in easy-to-understand language to step you through the legalese, highlighted by 30 engaging case examples to illustrate how you can overcome legal and ethical challenges that arise in your practice. Topics include risk management, contracts, HIPA, privileged communication, licensing complaints, supervision pitfalls, rights of minors and technology.

### *Eat Right, Feel Right: Over 80 Recipes and Tips to Improve Mood, Sleep, Attention & Focus*

By Leslie Korn, PhD, MPH, LMHC

Improve mood, sleep and focus with these nutrient-rich recipes and handy tips. Eat Right, Feel Right teaches you the do’s and don’ts of using ingredients in entrees, snacks, soups, smoothies and dressings to make you an at-home mental health chef.

 PESI Inc. is proud to offer this seminar (at these locations only) *free* of charge (on live seminar tuition) for veterans and active duty military personnel. Limited seats available; advance online registration required.

**Hassle-Free Cancellation Policy:** If you contact us before the event date, you can exchange for a CD and DVD/digital manual package on the subject (self-study continuing education credit may be available), a certificate to attend another seminar, or receive a tuition refund less a \$30 cancel fee. Substitutions are permitted at any time.

### LIVE SEMINAR CONTINUING EDUCATION CREDIT INFORMATION

*Credits listed below are for full attendance at the live event only. After attendance has been verified, pre-registered attendees will receive an email from PESI Customer Service with the subject line, "Evaluation and Certificate" within one week. This email will contain a link to complete the seminar evaluation and allow attendees to print, email or download a certificate of completion if in full attendance. For those in partial attendance (arrived late or left early), a letter of attendance is available through that link and an adjusted certificate of completion reflecting partial credit will be issued within 30 days (if your board allows). Please see "LIVE SEMINAR SCHEDULE" on this brochure for full attendance start and end times. NOTE: Boards do not allow credit for breaks or lunch.*

*If your profession is not listed, please contact your licensing board to determine your continuing education requirements and check for reciprocal approval. For other credit inquiries not specified below, or questions on home study credit availability, please contact [cepesi@pesi.com](mailto:cepesi@pesi.com) or 800-844-8260 before the event.*

*Materials that are included in this course may include interventions and modalities that are beyond the authorized practice of mental health professionals. As a licensed professional, you are responsible for reviewing the scope of practice, including activities that are defined in law as beyond the boundaries of practice in accordance with and in compliance with your profession's standards.*

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**ETHICS:** This seminar qualifies for 6.25 hours of general ethics instruction. If ethics is not specified within your licensing board’s approval statement below, please contact your board to determine the applicability and amount of ethics allowed.

**ADDITION COUNSELORS:** This course has been approved by PESI, Inc., as a NAADAC Approved Education Provider, for 6.0 CE in the Legal, Ethical, and Professional Development skill group. NAADAC Provider #77553. PESI, Inc. is responsible for all aspects of their programming. Full attendance is required; no partial credit will be awarded for partial attendance.

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**NURSES, NURSE PRACTITIONERS, AND CLINICAL NURSE SPECIALISTS:** This activity consists of 6.25 clock hours of continuing education instruction. Credit requirements and approvals vary per state board regulations. Please save the course outline, the certificate of completion you receive from this activity and contact your state board or organization to determine specific filing requirements.

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QUESTIONS? Call 800-844-8260 or e-mail us at [info@pesi.com](mailto:info@pesi.com).

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ETHICS: CURRENT ISSUES AND PRACTICAL RESPONSES

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