# DAY ONE

### **MONDAY, FEBRUARY 12, 2018**

# Understanding the Needs of the Dying

### Bringing Hope, Comfort and Love to Life's Final Chapter

David Kessler, best-selling author, collaborator with the legendary Elisabeth Kübler-Ross, and well-known expert on palliative care, hospice and end-of-life issues will provide you the newest information on death, grief and deathbed phenomena ... real, tested, engaging information you will not find anywhere else.

### Delve deeper into the mysteries of life and death exploring key topics

- New studies on deathbed visions, and the role they play in end-of-life care
- Tools for sensitivity and discretion for balancing wishes of the dying and family with medical, ethical and legal considerations
- Communication strategies for necessary difficult and emotion conversations
- Deeper insight on how anticipatory grief shapes end-of-life experiences
- Understand why children are often the forgotten grievers and how to help
- Cultural differences and new sensitivity to care
- Assisted suicide

It's guaranteed to be a day that will enhance your work as a caregiver and David will provide so much insight, tools, strategies and inspiring information, you'll look forward to the next day at your work ... so you can immediately begin to use all you have learned.

David's very presence with those approaching death was like being enveloped in a safe, cozy space. No harm could come to you if David was around. In fact, I recently asked him to be there when it is my time to go.

- Louise L. Hay, the New York Times best-selling author of You Can Heal Your Life

### **Objectives**

- 1. Articulate ways to meet common needs of the dying across many health care settings
- 2. Discriminate the differences and commonalities of palliative and hospice care models
- 3. Ascertain the meaning of anticipatory grief and how it shapes the end of life experience for patients and families
- 4. Evaluate and resolve conflict regarding advance directives and code status
- 5. Develop tools to help children cope with a loved one dying
- 6. Articulate the role of spirituality in the last years of life



"David Kessler is my friend and student. He carries on my work."

#### What's best - hospital, home health, hospice, skilled nursing facility Joint commission certification

Hospice

Outline

the family

clinical settings

**Palliative Care Model** 

discharge planner, clergy

Academic settings vs community

Physician led vs non physician led

**Signs of Impending Death** 

Preparing family for physical changes

Interventions for coping with emotional changes in

Roles of physician, nurse, social worker, case manager,

Using near death awareness as a predictor in

Removing barriers How hospice can increase length of stay while decreasing hospital time

Bereavement services to enhance community partnerships

#### **Death Related Sensory Experiences** (Death Bed Visions)

Effective and ineffective models for family coping and integration

Religion in patients' deathbed visions Using the law to normalize the dying experience Clinical/palliative care studies, research of near death awareness

### Advance Directives

Physician order for life sustaining treatment Make advance directives useful and medically effective D.N.R. (do not resuscitate) vs. A.N.D.(allow natural death) Code status and impact on the grieving process



- 8:30 Program begins
- **12:00-1:00** Lunch (on your own)
- 4:00 Program ends
- For locations and maps, go to www.pesi.com, find your event, and click on the seminar title.

### **Anticipatory Grief**

Treatment strategies for hospice, palliative care and mental health care professionals Tools for normalizing

### **Helping the Dying Patient's Children**

How the media shapes a child's view of death Tools for preparing a child for loss Interventions for coping with funerals Why children are often the forgotten grievers and how to help

### **The Ethics Committee and End of Life**

How and when to use your ethics committee How and why members of the end of life team can participate

Techniques for helping families get the most out of the ethics meetings

Avoid the common pitfalls of ethics committees at the end of life

#### **Hope and Miracles**

How to help families integrate desire for miracles at the end of life

Techniques for honoring hope without fostering denial

### **Cultural Differences**

Affecting care of the dying Tools for successfully bridging the gap with healthcare providers and families

### **The Question of Assisted Suicide**

Understanding the current debate

The realities of withdrawing care vs assisted suicide Learn techniques for addressing patient's requests for assisted suicide within the facilities and health care provider's beliefs system



Live Seminar Schedule (Both Days)

8:00 Registration/Morning Coffee & Tea



### Target Audience:

This (David's) book is a source

of reflection over that most

mysterious and beautiful

moment which awaits us all."

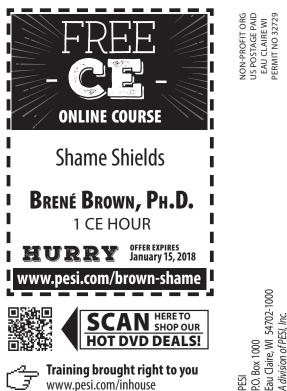
— Mother Teresa

Counselors • Social Workers • Psychologists • Therapists • Nurses Case Managers • Marriage & Family Therapists • Palliative Care Services Chaplains • Marriage & Family Therapists • Hospice Professionals Other Mental Health Professionals • Healthcare Workers

Hassle-Free Cancellation Policy: If you contact us before the event date, you can exchange for a DVD or CD/digital manual package on the subject (self-study continuing education credit may be available), a certificate to attend another seminar, or receive a tuition refund less a \$30 per day cancel fee. Substitutions are permitted a anv time.



-Elisabeth Kübler-Ross. M.D.



## **ATTEND BOTH DAYS AND SAVE!**

### Monday, February 12, 2018

# Understanding the Needs of the Dying

Bringing Hope, Comfort and Love to Life's Final Chapter

### Tuesday, February 13, 2018

# **David Kessler On Grief & Grieving**

### FEATURING **David Kessler** Renowned grief and

ealing expert, author

Honolulu, HI MONDAY & TUESDAY FEBRUARY 12 & 13, 2018

**REGISTER NOW:** pesi.com/express/59687

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# **David Kessler On Grief & Grieving**

- Tools and tips that can help your clients process grief in a healthy way
- Explore how grief is also a window into all old wounds - and how you should respond
- Become confident in your work around grief and grieving - learning from an international expert in the field



# FEATURING

## **David Kessler**

Renowned arief and healing expert, author Featured on "Oprah & Friends", CNN, NBC, MSNBC, PBS, People Magazine, "Entertainment Tonight", "Anderson Cooper 360", 'Dr Oz", "The Talk", The Boston Globe, Los Angeles Times

Honolulu, HI MONDAY & TUESDAY FEBRUARY 12 & 13, 2018



A Non-Profit Organization **CONNECTING KNOWLEDGE** WITH NEED SINCE 1979

**REGISTER NOW:** pesi.com/express/59687

## DAY TWO

### **TUESDAY, FEBRUARY 13, 2018**

# **David Kessler On Grief & Grieving**

### IF EVER THERE WAS A CAREER-CHANGING, LIFE-CHANGING SEMINAR IT'S A DAY WITH DAVID KESSLER

#### Grief and grieving. It's traumatic. It's awkward. It's painful.

How often do you walk into the session or the client's room knowing that your education did not prepare you for this? How often do you miss having the right words, phrases and the right actions to console?

As professionals we are expected to have the right words at hand, the right actions to recommend, and the right response. Most of us fail shamefully due to a lack of grief emphasis in our training. Every client we will see will experience loss in their life.

Join David Kessler, international grief expert, author and practitioner and transform your practice, your life, and learn the art of caring for the grieving. You will then know the right words and actions to truly be of help to the dying and grieving.

David's personal experience of witnessing a mass shooting as a child and its aftermath helped him begin his journey as a grief healer. Through his work with Elisabeth Kübler-Ross and Mother **Teresa**, he has helped thousands of people face life and death with peace, dignity and courage. From working with Elizabeth Taylor, Michael Landon, and Anthony Perkins to seeing up-close the devastation and heroic response of so many at 9/11, Ground Zero, and Sandy Hook Elementary School tragedies, David lives the work he teaches.

Don't let more time go by feeling unprepared to help your clients process their trauma, their grief and heal. Sign up today for this life-altering day.

### **Meet Your Speaker**



**David Kessler** is one of the world's foremost experts on healing and loss. His experience with thousands of people on the edge of life and death has taught him the secrets to living a happy and fulfilled life.

He is the author of five bestselling books. His first book, *The Needs of the* Dying, a #1 best-selling hospice book, received praise by Mother Teresa. He co-authored two bestsellers with the legendary Elisabeth Kübler-Ross: On Grief and Grieving and Life Lessons. His latest book is You Can Heal Your Heart: *Finding Peace After Breakup, Divorce or Death* with Louise Hay. He worked with Elizabeth Taylor, Jamie Lee Curtis, and Marianne Williamson when their loved

ones faced life-challenging illnesses. He also worked with late actors Anthony Perkins and Michael Landon. David's work has been discussed in the Los Angeles Times, Business Week and Life Magazine, and has been featured on "CNN-Cross Fire", NBC, Fox, PBS, "Dr. Oz" and "Entertainment Tonight". David is a contributing writer on Oprah.com, Dr. Oz's Sharecare.com, Anderson Cooper 360 and The Huffington Post.

David has a master's degree in Health Care Bioethics from Loyola Marymount University, he did his undergraduate work at University of Southern California and is a member of the American College of Health Care Executives. He is a certified AMA / EPEC (Education for Physicians) trainer. He also is the founding chairperson for the Hospital Association of Southern California Palliative Care Committee and spent the last decade as a C-suite executive in a 650 bed – three hospital system in Los Angeles County.

Speaker Disclosures:

Financial: David Kessler receives compensation as Vice President of Patient Support Services for Citrus Valley Health Partners. He is an author for Simon & Schuster - New York and receives royalties. Mr. Kessler receives a speaking honorarium from PESI, Inc. Nonfinancial: David Kessler has no relevant nonfinancial relationship to disclose.

Seminar on CD or DVD Package: You can purchase a self-study package on the subject. You will receive a set of CDs or DVDs that include a digital copy of the seminar manual and post-test/evaluation. You and your colleagues can receive CE hours for a nominal fee. To determine if homestudy credits are available for your profession go to www.pesi.com or call 800-844-8260. Check with your licensing board to verify acceptance of self-study credits for license renewal. Order today by using the order form on this brochure or by calling 800-844-8260.

### Obiectives

- 1. Explore the dynamics of different types of grief and the healing processes associated with each.
- 2. Specify age appropriate grieving milestones that occur across the lifespan.
- 3. Articulate the somatic response to grief and identify how to manage residual grief in the body.
- 4. Consider why children are often the "forgotten grievers" and identify strategies for helping this population.
- 5. Analyze the efficacy of positive psychology interventions in treating grief.
- 6. Ascertain the relationship between traumatic events and grief as it relates to the healing process.

### Outline

#### Interventions that can Shape Grief

#### **Anticipatory Grief**

Treatment strategies Tools for normalizing anticipatory grief for the client

### **Children in Grief**

Tools for preparing for the loss Intervention for coping enhancement for funerals The forgotten grievers Learn the truth about children going to funerals and open casket

### **Complicated Grief**

Simplifying the model Murder, multiple losses, sudden death, suicide, Alzheimer's

#### **Explanations of Types of Grief**

Delayed Disenfranchised Ambiguous Inconclusive Complicated Average response Resilience

### Forgiveness

Learn alternatives to forgiveness Understand when it works and why it doesn't Learn techniques your client can use to actually find forgiveness

#### The Grief of Suicide

Understand how grief of suicide is different Learn techniques for releasing feelings of responsibility Tools for healing grief after a suicide

#### **The Body and Grief**

Help understand how we hold grief in our body Learn techniques your client can use to get in touch with residual grief in the body Understand the ways the body remembers

Have a seminar idea? A manuscript to publish? The nation's top speakers and authors contact PESI first. If you are interested in becoming a speaker or have a new topic idea, please contact Kate Sample at ksample@pesi.com or call 715-855-5260.

Trauma How we often re-traumatize ourselves in grief Learn the difference between releasing grief and replaying traumatic events How vicarious trauma can affect the clinician

#### **Positive Psychology and Grief**

Learn how positive psychology can be used in healing grief Understand why clients may treat themselves harshly in grief Learn new ways to decrease suffering after a loss

#### Pet Loss

Learn why pet loss is just as significant as other losses Understand why clients may not reveal loss of a pet Learn new ways to help with feelings of exaggerated responsibility

#### Self-care for Clinician Working with Loss

Learn how to take care of ourselves when being surrounded by loss Understand why we sometimes over identify with clients

Understand if it's helpful to self-disclose about the clinicians losses

#### **Successfully Supporting Friends and Family** Members in Grief

Learn what to say and what not to say Understand proven strategies that will help clients heal themselves while not getting lost in others' grief Tools for normalizing anticipatory grief for the client

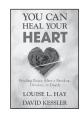
#### **Tools for the Clinician to Help Clients Cope with**

Bullycide Anniversaries Holidays – the seen and unseen Birthdays

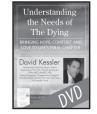
#### **Disasters and How We Cope**

Shootings/hurricanes/earthquakes and terrorist acts Techniques for approaching horrific crime and/or disaster scenes The impact of natural vs. manmade disasters

### Must-Have Resources by the Presenter!



You Can Heal Your Heart By Louise Hay & David Kessler

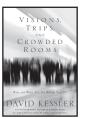


Understanding the Needs of the **Dying:** Bringing Hope, Comfort and Love to Life's Final Chapter

By David Kessler



**On Grief and Grieving** By Elisabeth Kübler Ross and David Kessler



Visions, Trips, and Crowded Rooms: Who and What You See Before You Die **Bv David Kessler** 

Healing Grief Card Deck: 55 Practices to Find Peace By David Kessler

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David Kerry

The Needs of the Dying

By David Kessler

### Ouestions? Call customer service at 800-844-8260

#### LIVE SEMINAR CONTINUING EDUCATION CREDIT INFORMATION FOR EACH DAY NON-MANDATORY

Credits listed below are for full attendance at the live event only. Certificates of Completion are distributed at the conclusion of the live seminar for those who registe prior to the event date and attend the full day. A letter of attendance will be issued to participants who register at the event, arrive late, or leave early. For those who registered day of (walk-ins), and are in full attendance, a certificate of completion for full CE credit will be sent within 30 days following the event. For those in partial attendance (arrived lat Left early), an adjusted certificate of completion reflecting partial credit will be issued within 30 days (if your board allows). Please see "live seminar schedule" for full attendance start and end times. NOTE: Boards do not allow credit for breaks or lunch.

If your profession is not listed, please contact your licensing board to determine your continuing education requirements and check for reciprocal approval. For other credit inquiries not specified below, or questions on home study credit availability, please co cepesi@pesi.com or 800-844-8260 before the event.

Materials that are included in this course may include interventions and modalities that are beyond the authorized practice of mental health professionals. As a licensed professional, you are responsible for reviewing the scope of practice, including activities that are defined in law as beyond the boundaries of practice in accordance with and in compliance with your professions standards.

PESI, Inc. offers continuing education programs and products under the brand names PESI, PESI Healthcare, PESI Rehab and Psychotherapy Networker.

CASE MANAGERS: This course, David Kessler On Grief and Grieving, has been awarded 6.0 clock hours by the Commission for Case Manager Certification. Full attendance is required.

**CHAPLAINS/CLERGY:** This activity is designed to qualify for 6.0 continuing education hours per day OR 12.0 continuing education hours for entire seminar

**CERTIFICATION IN THANATOLOGY:** This educational offering is recognized by the Association for Death Education and Counseling to meet the thanatology-related educational contact hour requirements to be Certified in Thanatology: Death, Dying and Bereavement. This course will award 6.0 contact hours per day to participants OR 12.0 contact hours for entire seminar.

**COUNSELORS:** This intermediate activity consists of 6.0 clock hours per day OR 12.0 clock hours for entire seminar, of continuing education instruction. Credit requirements and approvals vary per state board regulations. Please save the course outline, the certificate of completion you receive from the activity and contact your state board or organization to determine specific filing requirements.

MARRIAGE & FAMILY THERAPISTS: This activity consists of 360 minutes of continuing education instruction per day OR 720 minutes of continuing education instruction for entire seminar. Credit requirements and approvals vary per state board regulations. You should save this course outline, the certificate of completion you receive from the activity and contact your state board or organization to determine specific filing requirement

NURSES/NURSE PRACTITIONER/CLINICAL NURSE SPECIALISTS: PESI, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Nurses in full attendance will earn 6.0 contact hours per day OR 12.0 contact hours for the entire seminar. PARTIAL CONTACT HOURS WIL BE AWARDED FOR PARTIAL ATTENDANCE

NURSING HOME ADMINISTRATORS: This educational offering, David Kessler on Grief and Grieving, has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Long Term Care Administrator Boards (NAB) and approved for 6.0 clock hours and 6.0 participant hours.

**PSYCHOLOGISTS:** PESI, Inc. is approved by the American Psychological Association to sponsor continuing education for psychologists. PESI maintains responsibility for this program and its content. PESI is offering this activity for 6.0 hours per day OR 12.0 hours for entire seminar, of continuing education credit. Full attendance is required: no partial credits will offered for partial attendance.

SOCIAL WORKERS: PESI, Inc. Provider #:1062, is approved as a provider for social work continuing

education by the Association of Social Work Boards (ASWB), www.aswb.org through the Approved Continuing Educatio (ACE) Program. PESI, Inc. maintains responsibility for the program ASWB Approval Period: January 27, 2017 - January 27, 2020. Social workers should contact their regulatory board to determine course approval for continuing education credits. Social workers participating in this course will receive 6.0 (Clinical) continuing education clock hours per day OR 12.0 (Clinical) continuing education clock hours for entire seminar, for this intermediate course. A certificate of attendance will be awarded at the end of the program to social workers who complete the program evaluation.

OTHER PROFESSIONS: This activity qualifies for 360 minutes of instructional content per day OR 720 minutes of instructional content for entire seminar as required by many national, state and local licensing boards and professional organizations. Save your course outline and certificate of completion, and contact your own board organization for specific requirements

QUESTIONS? Call 800-844-8260 or e-mail us at info@pesi.com.

How to Register: DAY 1: Understanding the Needs of the Dying DAY 2: David Kessler On Grief & Grieving

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FAX 800-554-9775 MAIL PESI PO BOX 1000 Eau Claire, WI 54702-1000 Check seminar(s): (make copy for y	IUIIION WITH SEMINAR MANUAL
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	pesi.com/express/59687         PHONE         800-844-8260         Please have credit card available         FAX         800-554-97755         MAIL         PESI         PO BOX 1000         Eau Claire, WI         54702-1000         Check seminar(s): (make copy for         DAY 1: Understanding the Needs         HONOLULU, HI         February 12, 2018         Fyatt Regency Waikki         2424 Kalakaua Ave • 96815 • (808) 923-         DAY 2: On Grief & Grieving         HONOLULU, HI         February 13, 2018         Sp687HON         Hyatt Regency Waikki         2424 Kalakaua Ave • 96815 • (808) 923-         REGISTER NOD         pesi.com/express/s         Prior to the seminar date.         Wake would be happy to accommodate your ADA needs; prior to the seminar date.         Walk-in the seminar date.         Walk-in the seminar date.         Walk-in the seminar date.         Walk-in the seminar date.         Value of the space availability if registering within on turned on the span and active duty military period to the space availability and job des Service Dept. at 800-844-8260 for discounts.         • Sioto Tutiton: If you are interested in being our registratior go to: